

Henry Grey Thiem he/him/his
Tallahassee, FL

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Education:

Florida State University, Tallahassee, FL

- Bachelor of Science in Information Technology (Expected May 2026)
- Bachelor of Arts in Theatre (Lighting & Production Emphasis) (Expected May 2026)

Honors:

- President's List (Spring/Fall 2023, 2024, Spring 2025)
 - Creative Co-Lab Participant, College of Fine Arts
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Employment History

IT Intern | *Geek Sources Inc.* | May 2025 – Current

- Assist with help desk ticketing and network/system troubleshooting to resolve technical issues promptly and efficiently through FreshService.
- Support change management and business certification compliance through accurate documentation and process adherence
- Utilize Microsoft Entra applications to manage reports, documentation, and administrative tasks.

Production Assistant | *Stitches of Love Quilting* | August 2023 – June 2025

- Managed subscription database and renewal processes for 20 different clubs.
- Processed order renewals and online order fulfillment, including packing and shipping.
- Handled customer service inquiries via email and phone, addressed order issues, subscription questions, and general product support to ensure satisfaction.
- Assisted in the preparation and assembly of laser-cut appliqué quilting subscription boxes.

Lighting Design | *Theatre Tallahassee* | November-January 2024

- Designed and executed artistic lighting concept for the production.
- Created lighting plot and managed team during hang, cabling, and focusing instruments.
- Operate and edit IonETC programs for 14 shows.

Lighting Supervisor | *Young Actors Theatre* | October-December 2024

- Facilitate communication between the production department and lighting designers.
 - Evaluate designs, create organized hang strategies, and successfully cable and power in-house and rented instruments.
 - Operate and edit IonETC programs for 6 shows.
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Skills

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|-----------------------|------------------------------------------------|
| - Java | - Unix/Linux OS |
| - C++ | - Windows OS |
| - PHP | - Google Suites/Microsoft Office |
| - HTML/CSS/JavaScript | - Freshworks |
| - Python | - AutoCAD and Vectorworks |
| - AndroidStudio | - ETC Ion, Hog 4, and GrandMA lighting systems |

Understanding of information systems and services, database management, user experience design, and mobile application development. Experienced in lighting Design, technical theatre, and management. Valid ID/passport.